



**Privacy Notice - GDPR**  
(WEBSITE)

**Helo samo**

**Revision Schedule**

<b>Version No</b>	<b>Date</b>	<b>Approved by</b>	<b>Changes</b>
1.0	1 November 2023	Helo samo	Original

Helo samo undertakes, as part of its business activities and in accordance with the legislation in force in Europe, to ensure the privacy, confidentiality, and security of the personal data of the users of its services, as well as to respect their privacy. This Personal Data Policy defines the principles for the processing of the personal data that **Helo samo** collects from you, and which you provide to **Helo samo** on the registration page or that you yourself provide to **Helo samo**.

We invite you to read this Personal Data Policy carefully to understand **Helo samo's** practices concerning the processing of your personal data. By using this application and/or by using the services offered by **Helo samo**, you acknowledge having read the provisions of this Personal Data Policy (hereinafter the "Charter"), and you authorize us to collect, use and transfer your Personal Data and your User Data in accordance with these provisions. If you do not accept the terms of this Charter, you can decide not to use this application, and you must not communicate Personal Data on this application. This Charter forms an integral part of the Terms and Conditions of Use of **Helo samo's** website. It is governed by European laws and must be interpreted in accordance with these laws.

## **ARTICLE 1 - DEFINITIONS**

"Consent": means the agreement of a user to add their email address to a Mailing List to receive email messages or emails from **Helo samo** and/or her partners. Consent is collected by a legal mechanism located on the registration page which states the disclaimer "By using this service, you agree to receive free helpful tips by email from the company and its partners. You have a right of access, modification, objection, and deletion of this information.

"Personal data": data directly or indirectly allowing the identification of the individuals to whom it applies, whose processing is carried out in any form whatsoever, by a natural person or a legal entity.

"Opt-in": personal data is designated opt-in that can be used by the entity that has collected it in order to send promotional or commercial messages to the person concerned.

## **ARTICLE 2 - COLLECTION OF PERSONAL DATA**

**Helo samo's** business activities require the submission of certain personalized information. The procedures for collecting and processing your personal data should accordingly respect certain fundamental rights in a spirit of loyalty and transparency. The information collected includes your name, business name, title, address, telephone and/or fax number or email address and other similar information that you may submit when you send comments, ask questions or request information from **Helo samo**, or after you have registered on the Website or have completed your user profile. This request for information is completely optional and you have the option to refuse to provide such information. However, in this case, **Helo samo** will not be able to respond to your request or receive or process your registration on the Website or your user profile.

### **Your personal data is collected:**

- When you register on the Website,
- When you make contact or communicate with us,
- When you use or are billed for fee-based services,

- When you agree to voluntarily participate or accept to subscribe to **Helo samo's** Newsletter.

In case of dispute, **Helo samo** is also required to collect, as part of the management and for the proper use of the internet Website, the following impersonal data:

- IP addresses with an indication of the time,
- Cookies, local Flash data,
- The type of browser, the operating system, the destination URL that directed you to our application, the date, time and the history of your use of our services.

**Helo samo undertakes to:**

- Collect, process, or store your personal data for the sole purpose of achieving specific, legitimate, and relevant purposes for which you have given us your consent,
- Keep your personal data for a period that is strictly in line with the purpose and the nature of our processing,
- Ensure the confidentiality of your data by allowing its disclosure only to the recipients designated for its processing or, to the extent permitted or required by law, to comply with a legal, regulatory or judicial obligation or any other demand of a State authority, to detect, prevent or deal with fraudulent activities, security breaches or any technical problem, or to protect against imminent harm to the rights, property or security of **Helo samo**, their users or the public,
- Ensure your right to obtain information by responding to your questions about the processing of your data and by respecting your rights of access, correction, deletion, or objection,
- Keep you informed about technical measures taken to secure your personal data.

**ARTICLE 3 - IP ADDRESSES AND COOKIES**

The **Helo samo** hosted web server automatically collects IP addresses and information relating to the use of this Website (as well as certain other information such as the type of browser used and operating system) from its users. **Helo samo** can also monitor the user's use to measure the Website's general activity, to analyse and make improvements to it and to disclose cumulative statistics on the number of users.

**Helo samo** may use cookies to record Website activity to manage it more effectively and to improve it for your use. Cookies are small text files sent and stored in your computer that allow Web servers to recognize users' habits, facilitate their access to Websites, and allow Websites to compile aggregate data that will improve the Website and its content. Cookies do not damage computers or files.

Cookies by themselves cannot be used to discover the user's identity. If you do not want **Helo samo** to have access to the cookies, your web browser allows you to deny or disable the use of cookies by setting your browser accordingly. As every browser has different capabilities, please refer to the "Help" section in your browser for more information on how to deny or disable the use of cookies. However, please note that cookies may be necessary to allow **Helo samo** to function properly. In case of the Participant's refusal of these cookies, **Helo samo** will not be able to guarantee the proper functioning of all of the Service's features.

#### **ARTICLE 4 - STORAGE AND PROCESSING OF DATA**

Your data is processed in confidential ways and is not communicated to any third party without your consent. It is particularly possible that we may be required by law, in specific cases, to disclose your data to the authorities responsible for investigations. The transfer and disclosure of your data is carried out in accordance with the legislation in force.

Personal information collected on the Website may also be transferred to and stored in a country outside of the European Economic Area ("EEA"), for the purposes of data conservation and the operation and maintenance of the Website. These countries may not provide the same level of data protection as that conferred by the laws of your country. The transfer of data to countries not providing protection like that of your local law is protected by standard contractual clauses signed between **Helo samo** and the recipients of the data located in these countries. **Helo samo** will take all steps reasonably necessary to ensure that your data is processed securely and in accordance with this Personal Data Protection Charter. Unfortunately, the transmission of information via the Internet is not completely secure. Although **Helo samo** takes all reasonable precautions to protect your personal data, the security of data transmitted on the Website cannot be guaranteed and any transmission is at your own risk. Upon receipt of your information, **Helo samo** will use strict procedures and security features to try to prevent unauthorized access.

#### **ARTICLE 5 - USE OF THE PERSONAL INFORMATION COLLECTED**

The use of your data is also required for communication purposes to thus make a help service and support available that meets your expectations. Subject to your consent, we use your data to keep you regularly informed, by email only, about our news, events, and special activities. In any case, **Helo samo** uses the personal identification information provided by you for the purposes for which you have provided it. **Helo samo** collects data when you open a **Helo samo** account, and when you use certain products and services. **Helo samo** may also receive personal information about you from its business partners, who must ensure that they are authorized to send it.

**Helo samo** may propose to its Participants or visitors to the Website their participation in loyalty programs, marketing or other activities taking place on a Website or a third party program. In this case, **Helo samo** is not responsible for the actions or activities of such third parties and encourages its visitors to carefully consult the terms and conditions proposed by such third parties. **Helo samo** may also use personal identification information to transmit to third parties (such as marketing service suppliers) the metadata such as the user database and the usage patterns. Nevertheless, **Helo samo** will not sell or disclose the personal identification information provided by you to any third party outside of its related and partner companies, or its respective agents or consultants, who act in the name of or on behalf of **Helo samo** and are subject to confidentiality obligations.

In addition, **Helo samo** may share or transfer personal data in order to comply with laws or legal obligations, to establish or exercise rights recognized by law, or property rights, or to defend itself against legal redress, or in the case of a merger, acquisition, reorganization or a similar fact.

## ARTICLE 6 – YOUR RIGHTS TO ACCESS AND CORRECT YOUR DATA

You have the right to exercise your right to object to **Helo samo's** use of your personal data for commercial purposes. You can exercise your right to prevent this processing by checking certain boxes on the forms we use to collect your data. You can also exercise your right to object at any time by contacting **Helo samo** (see our contact details below).

**Helo samo** may at any time display links to or from the websites of our partners, advertisers, and affiliated networks. If you follow a link to one of these websites, please note that these websites have their own Personal Data Protection Charters, and we disclaim any responsibility related thereto. Please consult these Personal Data Protection Charters before transmitting any personal data to these websites. In accordance with the GDPR, Participants registered on the Website have a right of objection, access, and correction of such data (if the request for deletion of information concerns items necessary for the proper functioning of the Participant's account, the account would be deleted).

As a result, any Participant registered on **Helo samo** has the right to require that the information concerning them/her/him be corrected, supplemented, updated, or deleted. This right may be exercised directly online on our website, or by mail via the following address: [info@helosamo.com](mailto:info@helosamo.com)

Any access request may be subject to a commission limited to the costs incurred to transmit to you the details of the information we hold concerning you.

## ARTICLE 7 - PROTECTION OF CHILDREN

**Helo samo** Website users under the age of eighteen (18) are not allowed to disclose personal information or to use the public discussion areas without the consent of their parents or guardians.

If your children disclose personal data on **Helo samo's** Website or on the public discussion areas, they may potentially receive unsolicited messages from third parties. Accordingly, you are responsible for making sure that they comply with the applicable Terms and Conditions of Use, warning them about sharing personal data and controlling their use of the Website. If you are worried about your children's activities or respect for their confidentiality on our Websites, we encourage you to send us an email.

## ARTICLE 8 - AMENDMENT TO THIS CHARTER

**Helo samo** may update this Personal Data Protection Charter at any time. **Helo samo** will notify you of significant changes regarding the processing of personal identification information by posting a notice on **Helo samo's** Website. **Helo samo** encourages you to regularly consult this Personal Data Protection Charter. Amendments to this Charter will take effect immediately upon notification by any means, such as a message put online on the Website homepage, an email, or a postal letter. However, changes to the purposes for the collection, use and disclosure of your personal data may be implemented only with your express permission, or only to the extent authorized or prescribed by law.